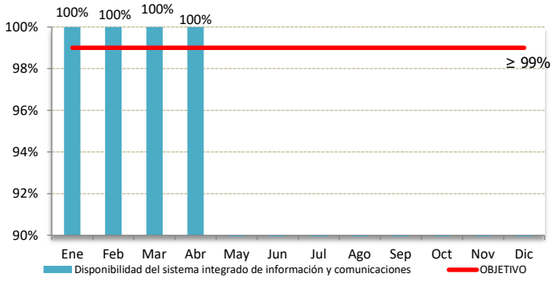
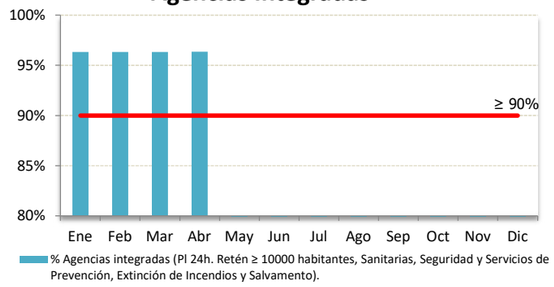
"1·1·2 Comunitat Valenciana"

Carta de Servicios 2026

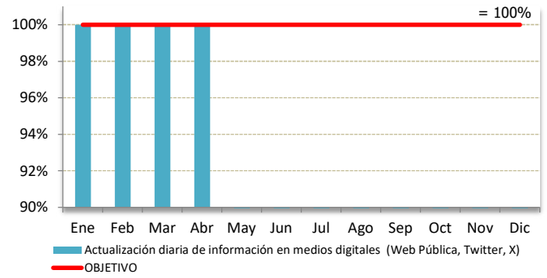
Acceso y Disponibilidad Sistema



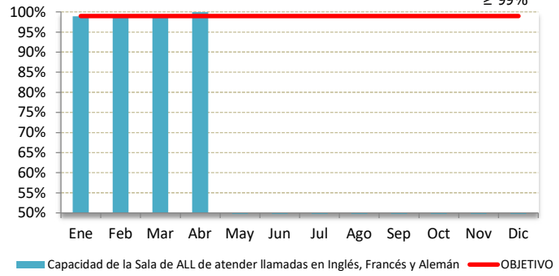
Agencias Integradas



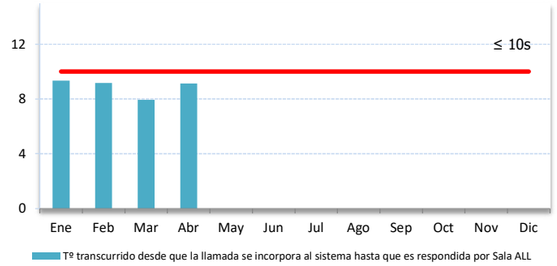
Actualización Información



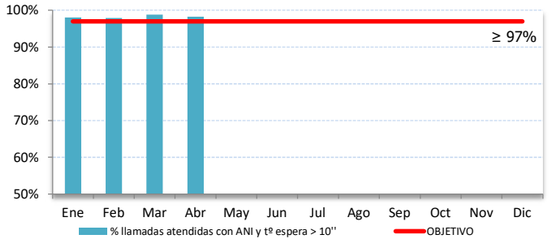
Idiomas



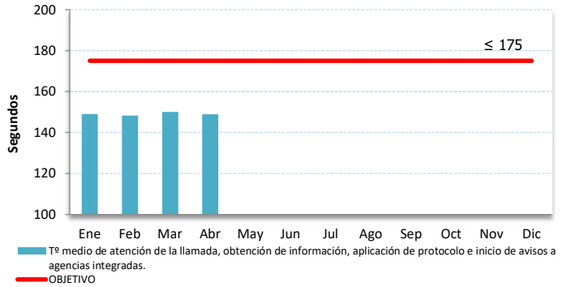
Tiempo de respuesta



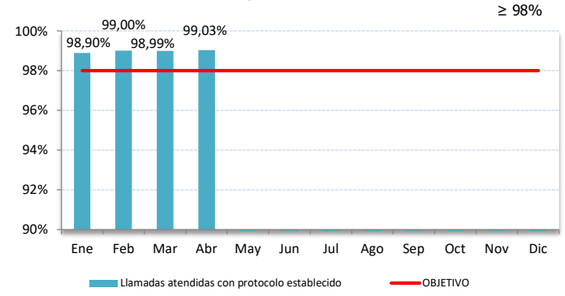
Llamadas Atendidas sobre recibidas



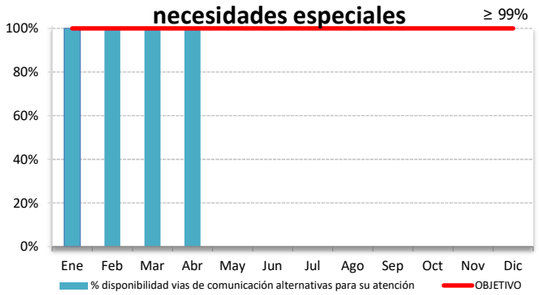
Tiempo de Atención, Gestión y Aviso



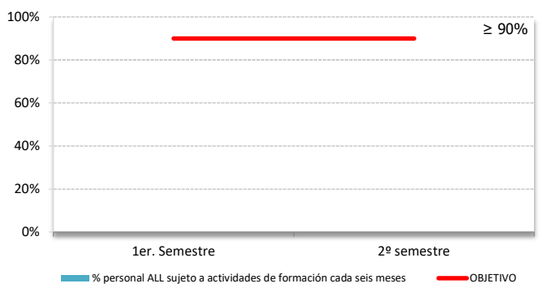
Asuntos protocolizados



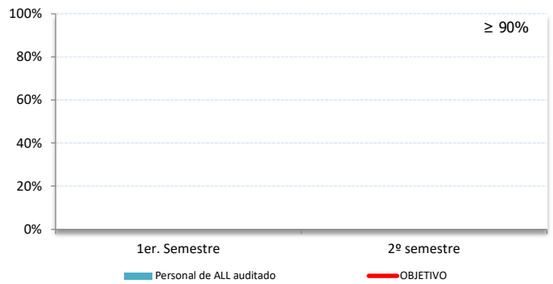
Acceso a personas y colectivos con necesidades especiales



Formación

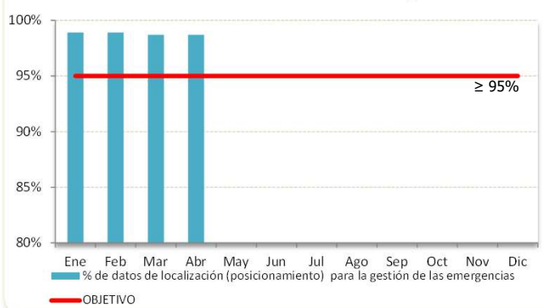


Auditoría y Seguimiento

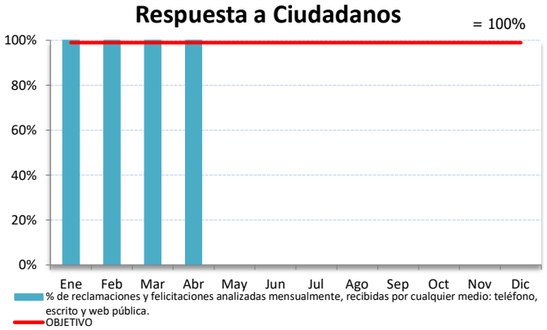


Auditoría y Seguimiento

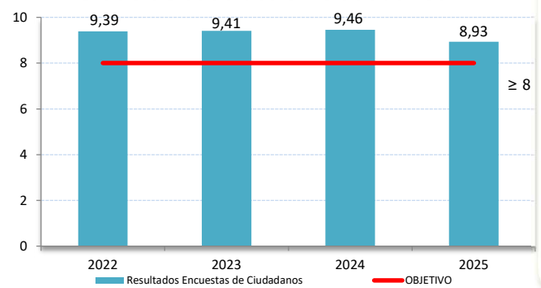
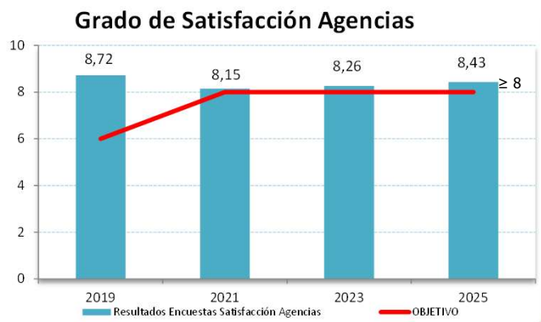
Posicionamiento de la Emergencia



Respuesta a Ciudadanos



Grado de Satisfacción Ciudadanos



Grado de Satisfacción Agencias